



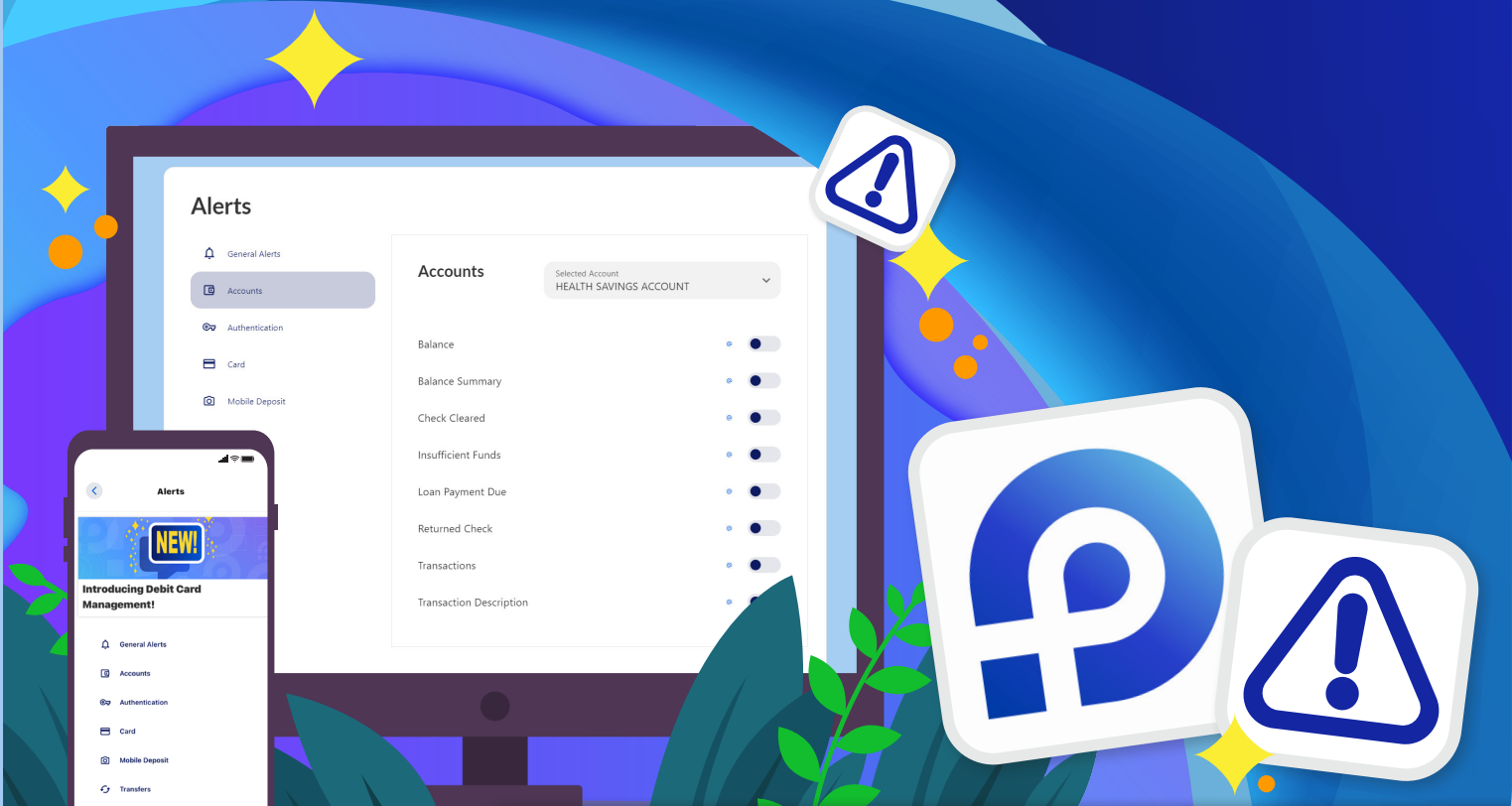
premier bank

POWERED BY PEOPLE.



Account Alerts

Customer Guide



POWERED BY PEOPLE.

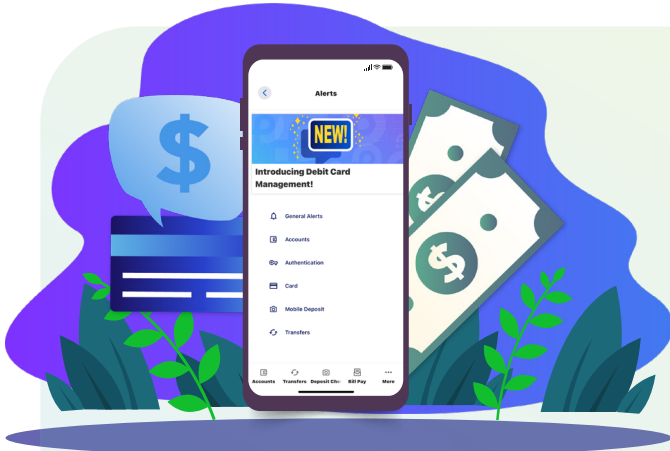
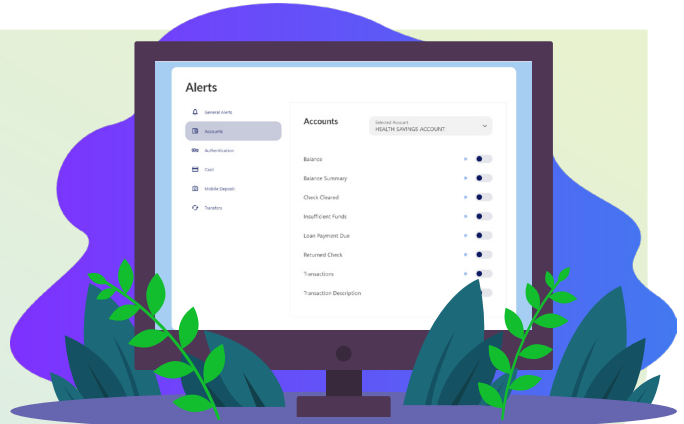
Member FDIC



Stay up to date and in control of your finances by setting up **Account Alerts** within Premier Bank's **Online and Mobile Banking**¹. You can choose if you want to get texts or emails from Premier Bank when certain activities occur on your accounts. You establish the rules in a way that works for you!

Online Banking Table of Contents

Add a Mobile Phone Number & Enable SMS Text Messages	3-4
Set Up Account Alerts	5



Mobile Banking¹ Table of Contents

Add a Mobile Phone Number & Enable SMS Text Messages	6
Set Up Account Alerts	7



Client Solution Center Questions? We're here to help!

- Send us a secure message through your Online or Mobile Banking¹ account.
- 1-877-367-8178
- yourpremierbank.com

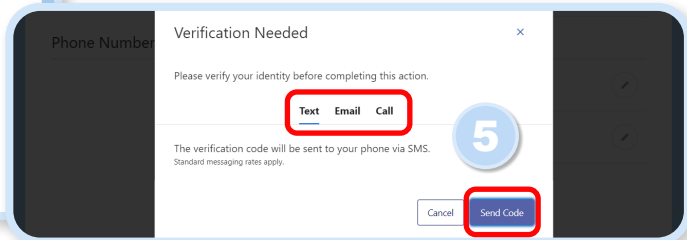
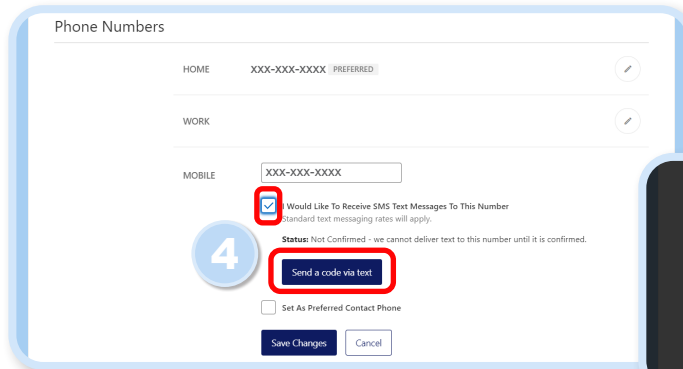
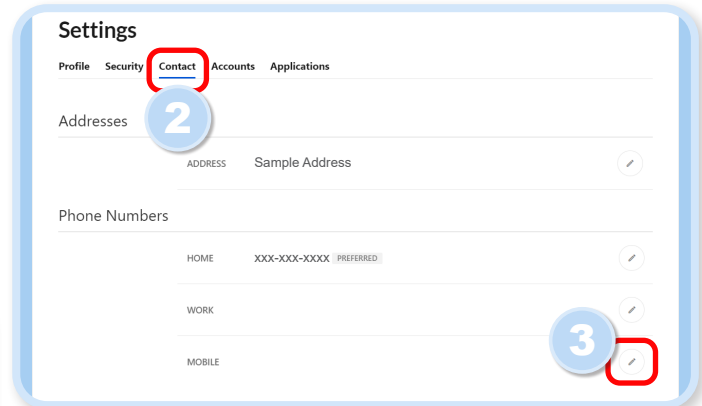
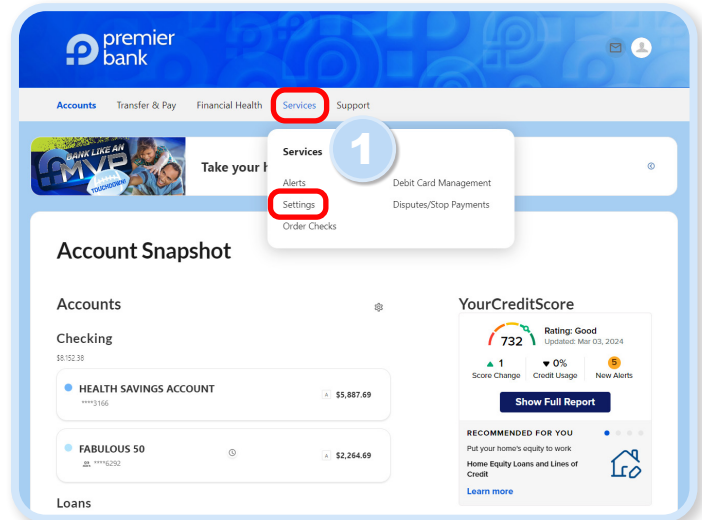


Online Banking

Add a Mobile Phone Number & Enable SMS Text Messages

In order to receive alerts via SMS Text, you will first need to confirm your mobile phone number. An SMS tile will appear under your mobile phone number when SMS is enabled. After logging into your account:

1. Select **Settings** under **Services**.
2. Click on **Contact**.
3. Select the **Edit (Pencil) Icon** next to **Mobile** and add your mobile phone number.
4. Enter your **Mobile Phone Number** and **check the box** next to *I Would Like to Receive SMS Text Messages To This Number*. Click **Send a code via text**.
 - **Please Note:** You have the option to checkmark and *Set As Preferred Contact Phone*.
5. Choose how you would like to receive a one-time code to verify your identity and mobile phone number:
 - **Text, Email** or **Call**, then click **Send Code**.

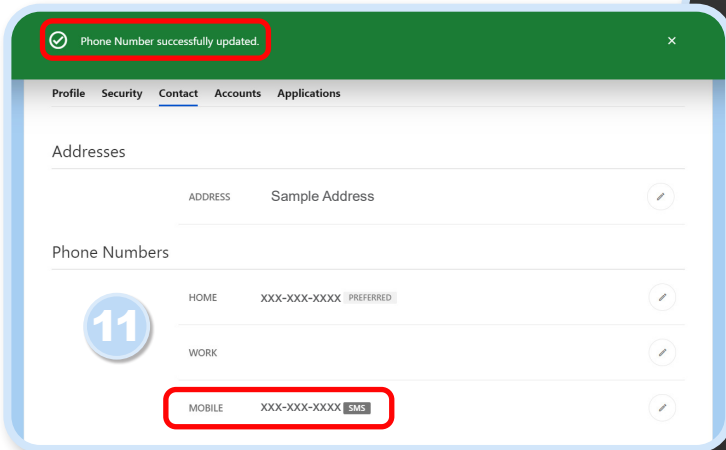
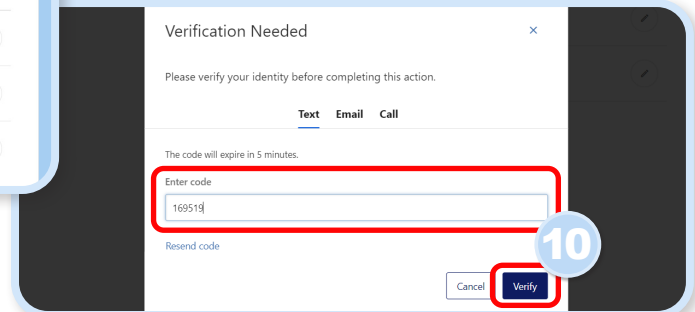
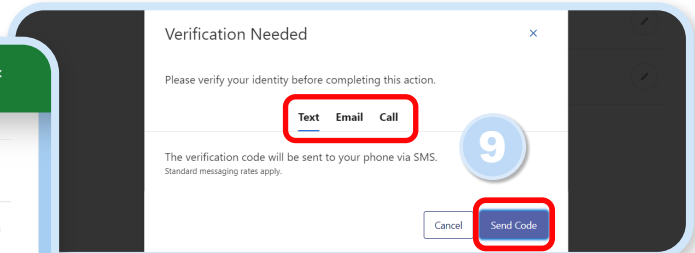
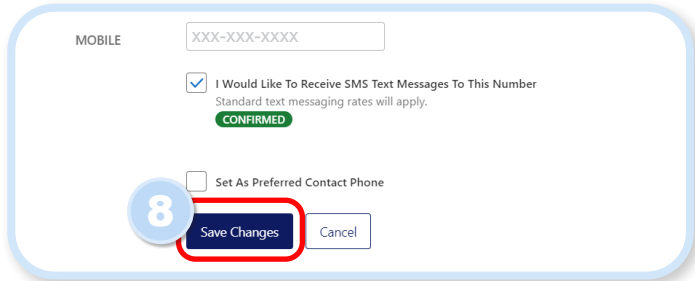
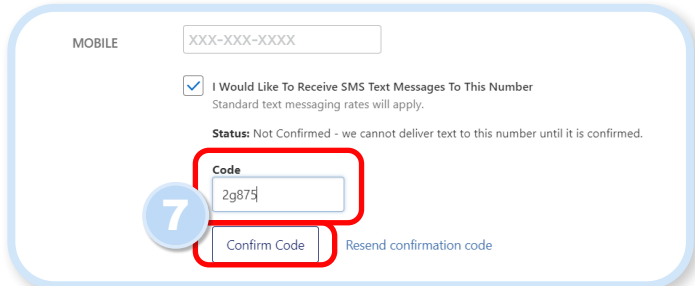
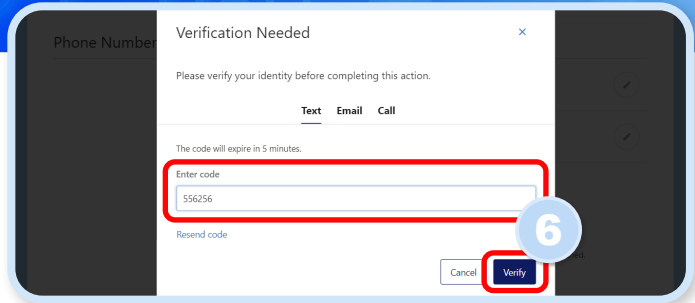




Online Banking *Continued ...*

Add a Mobile Phone Number & Enable SMS Text Messages *Continued ...*

6. **Enter the code** and click **Verify**.
7. A code will be text to your phone. Enter the **SMS Confirmation Code** and click **Confirm Code**
8. Your mobile phone number is now added and confirmed. Click **Save Changes**.
 - **Please Note:** You have the option to checkmark and *Set As Preferred Contact Phone*.
9. You'll go through one more verification to receive SMS text messages. Choose how you would like to receive the verification code:
 - **Text, Email or Call**, then click the **Send Code** button.
10. **Enter the code** and click **Verify**.
11. You'll receive confirmation that your *Phone Number successfully updated*. An **SMS Tile** will appear next to your mobile phone number.



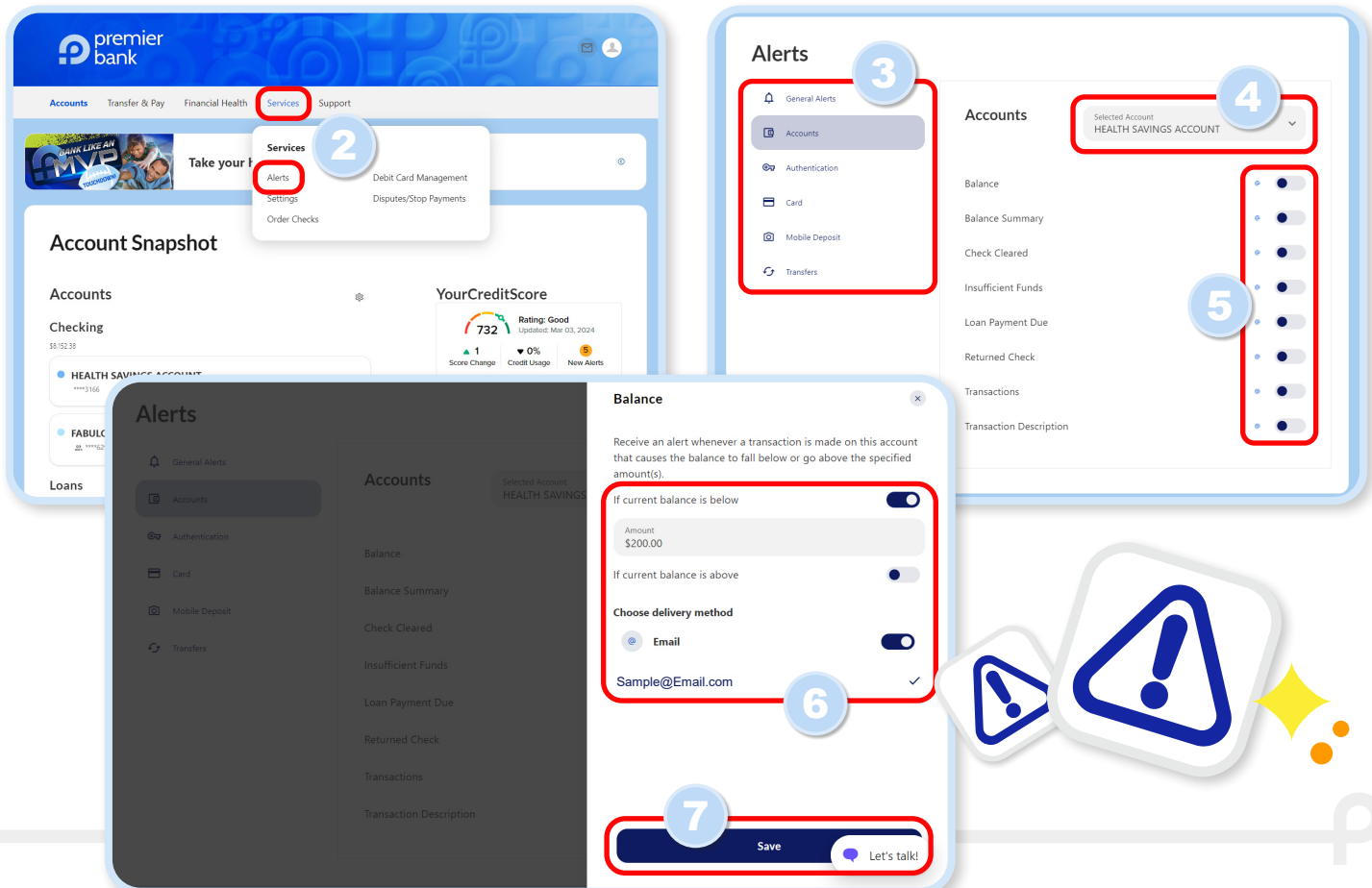
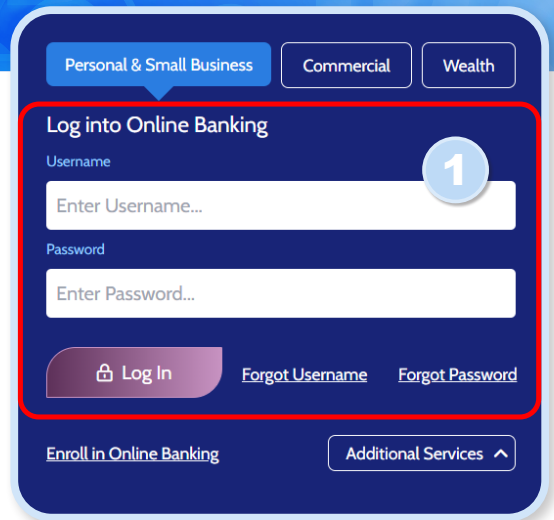
Please Remember: Premier Bank will never contact you to ask you for any verification codes. Please do not share these codes with anyone.



Online Banking *Continued...*

Set Up Account Alerts

1. Log in to **Online Banking**.
2. Hover over **Services** and select **Alerts**.
3. Select the type of **Alert** from the list on the left.
4. Choose the **Account** you would like to set up alerts for from the dropdown list.
5. **Toggle the Switch(es)** for the type of alert you want to set.
6. Select your alert type, dollar amount, if applicable, and how you would prefer to be alerted.
 - **Please Note:** In order to receive alerts via SMS Text, you will first need to add and confirm your mobile phone number. An SMS tile will appear under your mobile phone number when SMS is enabled. Please [click here](#) or visit page 3-4 to view the *Add a Mobile Phone Number & Enable SMS Text Messages* section for detailed instructions on enabling your mobile phone number.
7. Click **Save**.





Download² our **Mobile Banking app!**¹



Please scan for our **Apple** app!



Please scan for our **Android** app!

Mobile Banking¹ Add a Mobile Phone Number & Enable SMS Text Messages

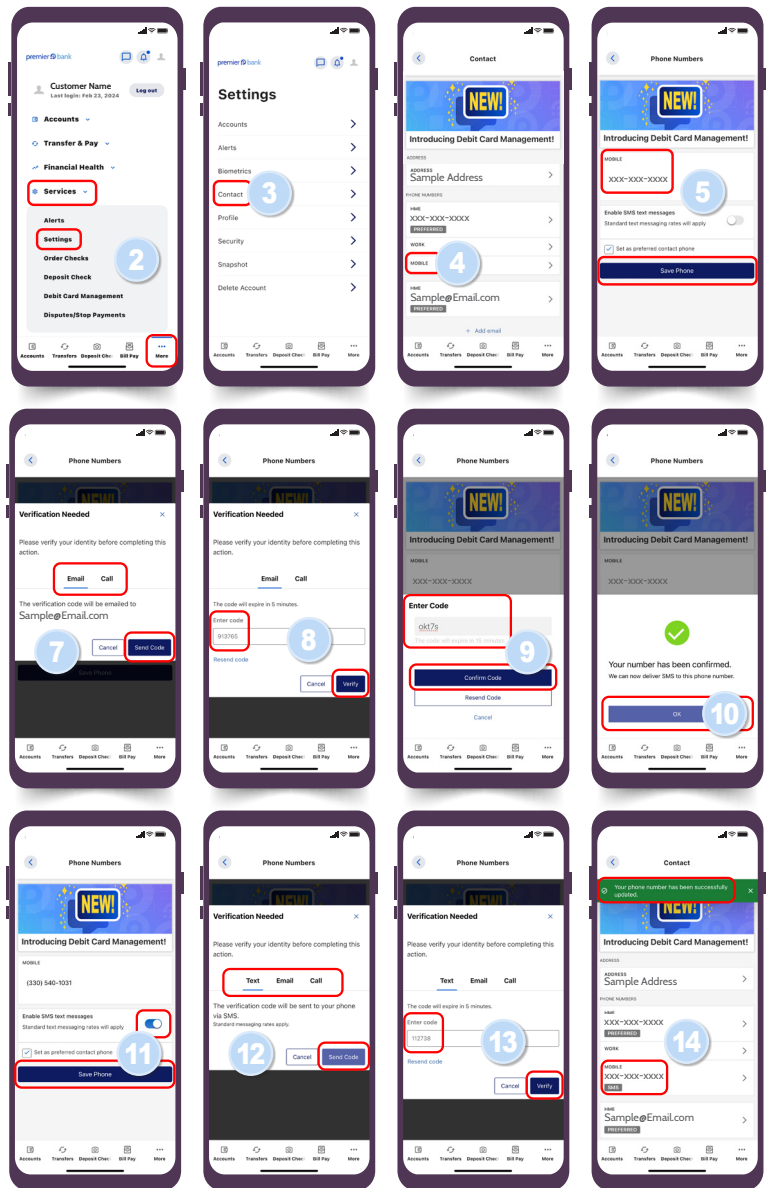
In order to receive alerts via SMS Text, you'll first need to confirm your mobile phone number. An SMS tile will appear under your mobile phone number when SMS is enabled.

1. Download² the Premier Bank **Mobile Banking app!**¹ or sign in if you're an existing user.



2. Select **More (...)** > **Services** > **Settings**.
3. Click on **Contact**.
4. Click on **Mobile**.
5. Enter your **Mobile Phone Number**. Click **Save Phone**.
 - **Please Note:** You have the option to checkmark and *Set As Preferred Contact Phone*.
6. Choose how you would like to receive a one-time code to verify your identity and mobile phone number:
 - **Email** or **Call**, then click **Send Code**.
7. **Enter the code** and click **Verify**.
8. A code will be text to your phone. Enter the **SMS Confirmation Code** and click **Confirm Code**.
9. Your mobile phone number is added and confirmed. Click **OK**.
10. Now that your mobile phone number is added, it's easy to enable SMS text messages. **Toggle the Switch** next to **Enable SMS text messages**. Click **Save Phone**.
11. You'll go through one more verification to confirm activating SMS text messages. Choose how you would like to receive the verification code:
 - **Text**, **Email** or **Call**, then click **Send Code**.
You'll notice the text option is now available, since you added and confirmed your mobile phone number.
12. **Enter the code** and click **Verify**.
13. You'll receive confirmation that *Your Phone Number has been successfully updated*. An **SMS Tile** will appear next to your mobile phone number.

1



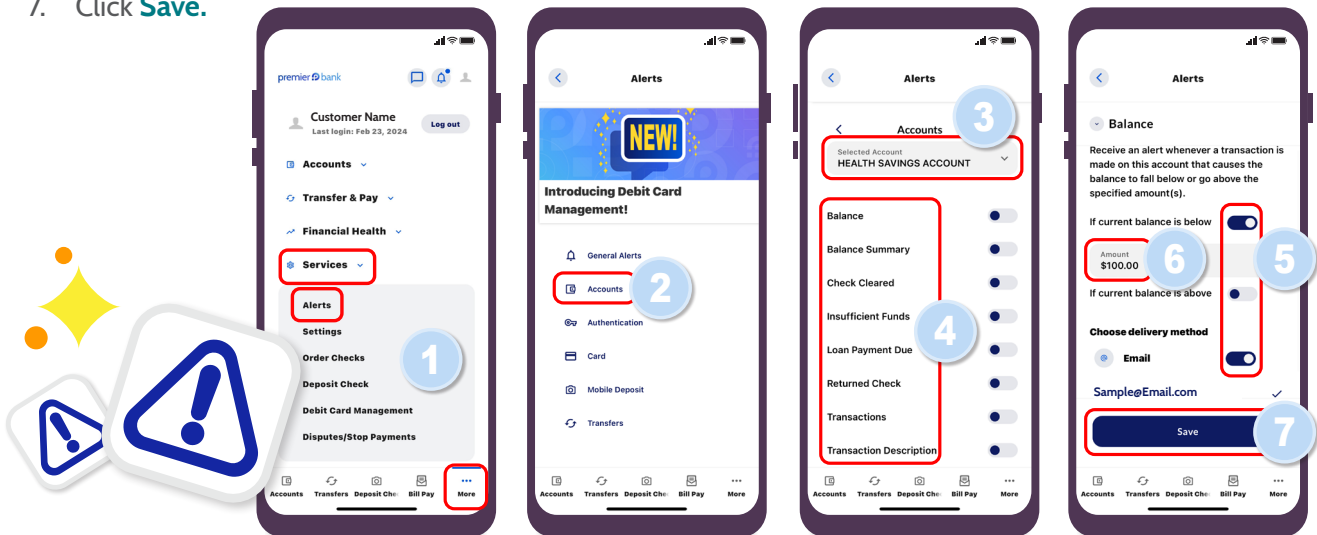
Please Remember: Premier Bank will never contact you to ask you for any verification codes. Please do not share these codes with anyone.



Mobile Banking¹ *Continued...*

Set Up Account Alerts:

1. Sign into the Premier Bank **Mobile Banking app**.¹
2. Click on **More (...)** > **Services** > **Alerts**.
3. Click on **Accounts**.
4. **Choose the Account** you would like to set up alerts for from the drop down.
5. **Toggle the Switch(es)** for the type of alert you want to set.
6. Enter your **Dollar Amount**, if applicable, and how you would prefer to be alerted.
 - **Please Note:** In order to receive alerts via SMS Text, you will first need to add and confirm your mobile phone number. Please [click here](#) or visit page 6 to view the *Add a Mobile Phone Number & Enable SMS Text Messages* section for detailed instructions on adding your mobile phone number.
7. Click **Save**.



- 1: Your use of Premier Bank Mobile Banking services is governed by the *Terms and Conditions* document given during enrollment. Standard data rates from your wireless provider may still apply.
- 2: Message, data and/or internet service provider rates may apply, as applicable.



Client Solution Center Questions? We're here to help!

- Send us a secure message through your Online or Mobile Banking¹ account.
- 1-877-367-8178
- yourpremierbank.com